



## Call Canada International Universal Toll Free 800-8678-7739

To use your calling card FROM Countries listed in 1st column, dial the appropriate Access Code + 800-8678-7739 (For Ex. To call from Australia dial 0011-800-8678-7739, from UK, dial 00-800-8678-7739)

Services			Accessibility						Issues and /or remarks.
Country List	Island/Territory Covered	Access code to dial before UITF	Country coverage limitation	From Any Phone (except some private)	From mobile networks	If coin required, will it be returned after the call ?	From Dedicated phone or Payphone only	Are Hotel obliged to offer UIFN access?	Issues and /or remarks.
ARG	Argentina - South	00	No	Yes	No	n/a	No	No	Not accessible from Mobile networks. A minimum is charged for calls from hotels.
AUS	Australia - Optus	0011	No	Yes	Yes	No	No	No	Full country coverage. Airtime is applied for mobile calls. Coin phones may require coins if privately operated (blue phones only). Amount required is : Australian 0,40 cents. Blue phones : owner sets tariff. Optus does not own and operate public phones in Australia. Access is possible through Telstra public phones.
OST	Austria	00	No	Yes	Partially	Yes	No	No	Full country coverage provided by Telekom Austria only. UITF partially available from Mobile networks: Mobilkom Austria, Connect Austria and Hutchison 3G Austria only (not available from all other networks).
BAH	Bahamas	n/a	Yes	Yes	Yes	n/a	No	n/a	
BEL	Belgium	00	No	Yes	No	Yes	No	No	
CHN	China	00	No	Not from payphone	Partially	n/a	No	No	Accessible only from China Telecom network. Not accessible from payphone or Mobile
COL	Colombia	00	No	Yes	No	n/a	No	No	Customers can dial from any phone with access to the National Automatic Network, including any residential, commercial or pay phones. Coins or cards are not required to activate pay phones.
COS	Costa Rica	00	No	Yes	No	n/a	No	No	Access to UITF calls will be possible from regular Business and residential phones AND Residential phone, Hotels, Motels&Public Phone UITF is not accessible from Mobile phones unless the IDD feature is activated also.
DEN	Denmark	00	No	Yes	No	n/a	No	No	Access blocked from mobile and payphone. Full country coverage provided by a single carrier Tele Denmark.
FIN	Finland	990	No	Not from payphone	Yes, except for Telia Finland	Yes	No	No	A surcharge may be applicable from hotel depending on hotel management. Local charges applied if access is not from SONERA network. UITF available from mobile networks, except with Telia on UITF numbers.
FCE	France	00	No	Yes	Yes	Yes	No	No	Airtime is charged for mobile calls. Coins or card required to initiate UIFN calls, but coin will be returned and card won't be debited
GEW	Germany	00	No	Yes, but at Premium rate	premium rate	n/a	No	No	UITF access from payphone and mobile networks is available at premium rate. However, not available from MobilCom and Group3 G (Quam) mobile carriers. No coins nor cards are required from Deutsche Telecom public phones. Payphones operated by other companies may require coins or cards.
HKG	Hong Kong	001	No	Yes	Yes	n/a	No	No	Available to Mobile networks, but airtime is charged.
HUN	Hungary	00	No	No	Westel only	Yes	No	No	UITF available from Westel mobile network and airtime is charged.
ICE	Iceland	00	No	Yes	Yes	n/a	No	No	Air Time is charged for mobile subscribers.
IRE	Ireland	00	No	Yes	Yes	n/a	No	No	A charge of 50 pence may be applicable from the hotels. Accessible from Eircom, Esat and ITG payphones without charges. Accessible through Eircell and Esat Digiphone mobile networks.
ISR	Israel-Bezeq	00	No	Yes	No	n/a	No	No	No access from mobile networks. UITF is chargeable from payphones.
ITY	Italy	00	No	Yes	No	Yes	No	No	Card or coin require for UITF call but will be returned after the call (0.10 euro). Besides Telecom Italia, not all other domestic carrier give access to Toll Free numbers
JAP	Japan	010	No	No	Yes	No	No	No	UITF is not accessible from payphone. When dialing from a mobile phone UITF format will be 0033 + 010 + UITF.
LUX	Luxembourg	00	No	Yes	No	Yes	No	No	A charge may be applicable for calls from hotels. The amount depends on the hotel. Full country coverage provided by PTT Lux, Tele2, Global one, Codenet. Coins requested from public phone, but will be returned.
MLY	Malaysia	00	No	Yes	No	n/a	No	No	A charge may be applicable for calls from hotels. The amount depends on the hotel. Coin, public and payphone can be recognized by "Telekom Malaysia". UITF is accessible through Telekom Malaysia mobile network only.
HOL	Netherlands	00	No	Payphone @ Premium rate	No	Yes	No	No	UITF available from Payphone and Mobile networks at Premium rate.
NZL	New Zealand	00	No	Yes	No	n/a	No	No	UITF is accessible from Telecom New Zealand network only and airtime will be charged to caller.
NOR	Norway	00	No	Yes	from Telenor only	No	No	No	A charge may be applicable for calls from hotels. The amount depends on the hotel. Mobile network is the Telenor Mobile Network and NetCom. Airtime is charged for mobile calls. UITF is not accessible from NetCom networks. 5 NOK is required to make call from Payphones.
PHL	Philippines - PLDT	00	Yes	No	No	n/a	No	No	UITF is only accessible from PLDT landline phones and only from area served by PLDT (however almost nation wide). No access from Payphone or from mobile network.
POR	Portugal	00	No	Yes	No	n/a	No	No	Coins/Tokens may be required For Payphones
SNG	Singapore	001	No	No	Only from Singtel network	Yes	No	No	A surcharge of Singapore \$ 2.50 (flat rate) is imposed by most hotels. UITF is not accessible through Mobile1 network. Toll Free access from Payphones is available from Singtel network only, free of charge.
SAF	South Africa	09	No	Yes	Yes	n/a	No	No	A charge may be applicable for calls from hotels. The amount depends on the hotel. Available from mobile networks, but airtime is charged.
KOR	South Korea	001, 002 & 008	No	No	Yes	Yes	No	No	A charge may be applicable for calls from hotels. Access available from mobile phone.
SPN	Spain	00	No	Yes	No	n/a	No	No	A charge may be applicable for calls from hotels. The amount depends on the hotel.

<b>SWD</b>	<b>Sweden</b>		<b>00</b>	No	Yes	No	n/a	No	No	Accessible through Telia network only. No access from mobile networks. Access available through payphone; card is requested to initiate the Toll Free calls.
<b>SWZ</b>	<b>Switzerland</b>	Does not cover Liechtenstein	<b>00</b>	No	No payphone	Blocked by default, open on demand at Premium rate	n/a	No	No	Available from mobile networks at premium rate, but free of charge for caller. Access is blocked from payphone with no possibility of unblocking.
<b>GBZ</b>	<b>United Kingdom</b>	England, Guernsey, Isle of Man, Northern Ireland, Scotland, Wales, Channel Islands	<b>00</b>	Yes - see "Country Covered"	Yes	Yes	n/a	No	n/a	Mobile providers charge airtime for toll free call. No coins are needed for BT public payphones (the majority payphone provider in the UK) but some private call boxes do not allow access to freephone services.