



Call Canada International Pocket Guide

To Make Calls From Overseas

1. Check the Sussex Call Canada International access number for the country you are in.
2. If you are in a hotel, follow the hotel instructions to get an outside line. (Some hotels may apply a surcharge.)
3. Dial the Sussex Call Canada International access number.
4. Follow the voice prompts to select your language choice.
5. The voice prompt will ask you for your Sussex Calling Card PIN number.
6. To place another call, do not hang up. Simply press ## after each call, and follow the prompts.

To Make Calls From Canada and the US

1. Dial the Sussex access number:
1-888-563-3240.
2. Follow the voice prompts to select your language choice.
3. Please enter your Sussex Calling Card number, followed by the # sign.
4. Enter the number you wish to call followed by the # sign.
5. To place another call, do not hang up. Simply

Sussex Client Services

Call 1-888-3-SUSSEX to:

- Report a lost or stolen Calling Card
- Speak with a Customer Service Representative
- Order Sussex Calling Cards
- Request a Personal Identification Number (PIN)
- Receive Sussex rates

Call Canada International Access Numbers

For the following countries, dial **800-8678-7739**. Please check how to dial the Toll-free access number for the particular country you are in. For example, "00", "101", etc. may be the prefix numbers you need to dial before the Toll-free access number.

Argentina	Italy
Australia	Japan
Austria	Korea
Belgium	Luxembourg
China	Malaysia
Colombia	Netherlands
Costa Rica	New Zealand
Denmark	Norway
Finland	Philippines
France	Portugal
Germany	Singapore
Hong Kong	South Africa
Hungary	Spain
Iceland	Sweden
Ireland	Switzerland
Israel	United Kingdom